



Health Care for Active Duty members on Temporary Duty

TEO FS-17

"Your Passport to Quality Health"

Fact Sheet

The following is an overview of what you need to know about your health care if you are an Active Duty member stationed in CONUS and are now TDY/TAD in TRICARE Europe's Area of Responsibility (Europe, Africa, Middle East).

For more TRICARE information, visit us online or call the number that corresponds to the TRICARE region in which you are enrolled back in the U.S. You may also contact your nearest TRICARE representative – see reverse for contact information and locations.

Health Care While TDY/TAD Overseas

When you are TDY/TAD in Europe, Africa, or the Middle East from the U.S. or from another overseas location, you will remain enrolled in the TRICARE region of your permanent duty station.

As a general rule, health care for TDY/TAD members is limited to emergency or urgent procedures, operations, or treatments. If you require emergency or urgent medical care while on temporary duty overseas, seek it at the nearest military Medical Treatment Facility (MTF) if possible. If you aren't certain where to go, contact your nearest TRICARE Service Center (TSC) for referral to a host nation provider or seek care at the nearest emergency room, hospital or clinic.

In all cases, you must contact your servicing TRICARE Service Center as soon as possible — preferably before care is rendered or immediately afterward if this is not possible. Your servicing TSC is in the region where you permanently reside. This contact step is essential to make sure your claims are processed correctly.



If you are on temporary duty near a military MTF, you will receive your care from military providers. If your military provider refers you to a civilian doctor in your host nation, the MTF will take care of your bill. Remember that you must always have preauthorization for any treatment received on the economy, except for emergencies.

If you are in an area without a MTF, you are entitled to receive urgent and emergency care from International SOS. International SOS is a DoD-contracted service that provides urgent and emergency medical and dental services for active duty service members. Call International SOS directly at 44-20-8762-8133 (collect), or contact your TRICARE Point of Contact (POC) or TRICARE Europe's Centralized TSC for more details (see reverse).

Non-emergency Care Preauthorization

Remember that preauthorization from your TSC (your permanent duty station health care region) is required for any non-emergency civilian care received overseas in CENTCOM or EUCOM.

Filing a Claim

If you receive emergency or authorized medical care from a host nation provider in the TRICARE Europe network, you will have to file your claim with your permanent TRICARE region back home. Don't worry – we don't expect you to do this alone! Take your claim paperwork and bill to your nearest TRICARE Service Center or call the Centralized TSC (see reverse). We are available to help walk you through this process. You may obtain claim forms from your nearest TSC. You may also download

them from the Internet at www.tricare.osd.mil/claims.

What if you get a check in the mail?

Stateside TRICARE claims processors can neither send a U.S. check to a provider in a foreign country nor write a check in a foreign currency. For these reasons, you will typically receive a check in the mail from TRICARE. Don't keep it! This money is intended to pay for authorized care you received from a host nation provider overseas. Please contact your nearest TSC (or the Centralized TSC) if you need help paying your provider. Anytime you receive care from a host nation provider while TDY/TAD overseas, it is

a good idea to keep a copy of the bill if possible. At a minimum, write down the name and contact information for your provider. This will help us ensure that proper payment is made.

When in Doubt, Contact Us!

You can find TSC contact information below, or via our web site. You will also find the appropriate telephone number for the TRICARE region in which you permanently reside at right. Finally, you may also contact the TRICARE Europe Centralized TSC at 011-49-302-67-7433/34 or toll-free (from the U.S.) at 888-777-8343.

TRICARE Service Centers in Europe

TRICARE Europe Office, Sembach Airbase, Germany — Commercial: (country code 49) 06302-67-6312/6314 or DSN: 496-6312/6314

GERMANY (Country Code 49)

Babenhausen USA Clinic	06073-38-574/313	348-3574/3313
Bamberg USA Clinic	0951-300-7420/7897	469-7420/7897
Baumholder USA Clinic	06783-6-6570/6205	485-6570/6205
Bitburg-Spangdahlem	06561-69-3100/3110	453-3100/3110
Büdingen USA Clinic	06042-80-820/789	321-4820/4789
Butzbach USA Clinic	06033-9821-45/48	345-4045/48
Darmstadt USA Clinic	06151-69-7380/6791	348-7379/6791
Dexheim USA Clinic	06133-69956	334-5956
Friedberg USA Clinic	06031-81-3112/3652	324-3112/3652
Garmisch USA Clinic	08821-750-3816	440-3816
Geilenkirchen USAF Clinic	02451-99-3400/3401/3402	None
Giebelstadt USA Clinic	09334-8-7411/7610	352-7610/7411
Grafenwöhr USA Clinic	09641-83-7424/8307	475-7424/8307
Hanau USA Clinic	06181-500-6608/6610	328-6608/6610
Heidelberg USA Hospital	06221-17-2362/2363	371-2362/2363
Hohenfels USA Clinic	09472-83-4528/4538	466-4528/4538
Illesheim USA Clinic	09841-83-512/588	467-4512/4588
Kaiserslautern USA Clinic	0631-411-6358/6359	483-6358/6359
Katterbach USA Clinic	09802-83-2619	467-2619
Kitzingen USA Clinic	09321-305-415	355-8415
Landstuhl RMC	06371-86-6374/8234	486-6374/8234
Mannheim USA Clinic	0621-730-4708	380-4708
Ramstein USAF Clinic	06371-46-2616/2557	479-2616/2557
Schweinfurt USA Clinic	09721-96-6638	354-6638
Stuttgart USA Clinic	07031-15-3025/6	431-3025/6
Vilseck USA Clinic	09662-83-2026/2000	476-2026/2000
Wiesbaden USA Clinic	0611-705-5248/7316/7318	337-5248/7316/7318
Würzburg USA Hospital	0931-804-3372/3873	350-3372/3873

BAHRAIN (Country Code 973)

Bahrain Clinic	973-724-323/4862	318-439-4323/4862
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BELGIUM (Country Code 32)

Brussels Nato Clinic	02-717-9503	365-9503
SHAPE (Mons) Clinic	06-544-5837/5853	423-5974/5853

GREECE (Country Code 30)

Souda Bay USN Clinic	0821-66-200-1580/1590	266-1580/1590
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ICELAND (Country Code 354)

Keflavik USN Hospital	425-3256/3229	228-3256/3229
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ITALY (Country Code 39)

Aviano USAF Clinic	0434-30-5133/5408	632-5133/5408
Camp Darby USA Clinic	050-54-7883	633-7883
Gaeta USN Clinic	030-903-3068	632-7709/7710
La Maddalena USN Clinic	0789-798-275/276	623-8275/8276
Naples USN Hospital	081-724-3671/3677	625-3671/3677
Sigonella USN Hospital	095-56-4848/4877	624-4848/4877
Vicenza USA Clinic	0444-51-8304/7294	634-8304/7294

NORWAY (Country Code 47)

Stavanger Clinic	47-5195-0563/0564	224-0563/0564
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PORTUGAL (Azores) (Country Code 34)

Lajes Field USAF Clinic	295-57-2262	312-535-2262
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SPAIN (Country Code 34)

Rota USN Hospital	956-82-3556/3552	727-3556/3552
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TURKEY (Country Code 90)

Incirlik USAF Hospital	0322-316-6628/8670	676-6628/8670
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UNITED KINGDOM (Country Code 44)

Croughton USAF Clinic	01280-70-8721	236-8721
Lakenheath USAF Clinic	01638-52-8688/8719	226-8688/8719
London USN Clinic	01895-61-6393/6328	235-6338/6324
Menwith Hill USAF Clinic	01423-77-7733	262-7733
St Mawgan USN Clinic	01637-87-6111	234-3568
Upwood USAF Clinic	01480-844-561/4502	268-4561/4502

TRICARE Europe - Central TRICARE Service Center (CTSC)	06302-6302-67-7433 from CONUS	496-7433 1-888-777-8343
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